



NEW ZEALAND SELF DRIVE HOLIDAYS

ARRIVALS & DEPARTURES – FREEPHONE: 0800 244 732

PICKING UP YOUR VEHICLE

Wellington Ferry, Picton Ferry and Greymouth Train Station: a representative will welcome you in the arrivals area. If you are unable to locate him/her please phone **0800 244 732** (free from a public telephone).

Queenstown & Dunedin Airports: Please make your way to our Nationwide/Ezi-Rent rental car kiosk inside the airport terminal where our representative will assist you. If you are unable to locate our kiosk, please phone 0800 244 732 for directions to our rental car booth or ask for directions at the airport information kiosk and they will direct you to us.

For pick ups from all other airports: On arrival please phone Nationwide on freephone **0800 244 732** and we will transfer you to the depot to collect your car and complete rental formalities. This service operates daily (except Christmas Day) from 7am-6pm in Winter (1 Apr-31 Aug), 7am-7pm in Spring (1 Sep-30 Nov), and 7am-8pm in Summer (1 Dec-31Mar), on a request basis.

Pick up from your accommodation: Nationwide provide a courtesy transfer from hotel to depot within a 10 kilometre radius of depots. Please phone us on freephone **0800 244 732** from your hotel, preferably the day before you require the transfer to confirm your pick up time. This service is available daily (except Christmas day) from 7am-6pm in Winter (1 Apr-31 Aug), 7am-7pm in Spring (1 Sep-30 Nov), and 7am-8pm in Summer (1 Dec-31Mar), on a request basis.

Walk-ins: If you have arranged to make your own way to our depot, you will find the depot address in your travel documents. Please feel free to telephone us on freephone **0800 244 732** for directions.

On departure: Please allow sufficient time to call at the depot to drop your vehicle off to us and allow for time to inspect the vehicle and transfer time to the airport. Most international airlines require that you check in at least 2 hours before flight departure to complete formalities. If you have arranged an early drop off at the airport (prior to our opening hours), please confirm the details and instructions for the early drop off with Nationwide when you pick up your vehicle.

RENTAL CONDITIONS

Insurance to cover damage to your vehicle, third party and public liability is included in the rental price. The hirer is liable to pay an insurance excess or deductible of NZ\$1500.00 (1 October to 20 June) or NZ\$2000.00 (21 June to 30 September) for all vehicles except the Group P, M10 and M12 categories, which have a NZ\$2500.00 excess applicable all year.

The applicable excess amount is held as a security bond to cover the excess. An imprint of a credit card is required and is not processed to the card unless the vehicle is returned damaged, the fuel tank requires topping up, or for the application of our administration fee for any unpaid traffic infringements.

Collision Damage Buy-Down: You may elect to reduce the excess to NZ\$250.00 for all vehicle categories except Groups P, M10 and M12, which reduce to NZ\$500.00 by paying a Collision Damage Buydown of NZ\$15.00 per day (maximum total per hire NZ\$300.00).



Glass Cover: You can also cover damage to glass including the front windscreen, headlights, side mirrors, side windows and ski rack and snow chain damage by purchasing glass cover at an additional NZ\$5.00 per day (maximum total per hire NZ\$100.00). The glass cover reduces your liability for glass to ZERO in the case of stone chips or glass damage.

Driver Eligibility: All drivers must present a current drivers licence and be at least 21 years of age.

FERRY CROSSINGS

When travelling between the North and South Islands you drop your vehicle off at our depot on one side of the Cook Strait and collect a fresh vehicle from our depot upon arrival at the other side. Nationwide has depots conveniently located very close to the ferry terminals in both Picton and Wellington, and free transfers are provided from the depot to the InterIslander ferry terminal, and vice versa during normal depot opening hours.

If you wish to change your confirmed crossing date and time once your vehicle hire has already commenced you are required to advise Nationwide at least 72 hours prior to your new crossing date. We recommend finalising your crossing dates as early as possible, particularly during busy periods or public holidays to avoid any disappointment as amendments to crossing dates are subject to availability. Please allow 1 hour prior to your scheduled sailing time to complete car drop off and ferry transfer procedures.

ADDITIONAL & EXTRA FEES (payable locally on arrival)

Hires commencing in Queentown – NZ\$20.00

Hires commencing in Dunedin - NZ\$30.00

Hires commencing in Greymouth - NZ\$45.00

Late pick up (meet and greet) – 7 or 8 pm (depending on season) to 11.00 pm NZ\$60.00 (on request)

Early drop off at Airport (car parking fee) – NZ\$30.00 (on request)

GPS navigation – NZ\$10.00 per day

Baby and Booster seats for over 6 months of age – NZ\$25.00 per hire

Ski racks and snow chains – free of charge during winter (when pre-booked)

Collision Damage Buydown (to reduce your excess) - NZ\$15.00 per day

Glass Cover (to reduce your glass excess to ZERO) – NZ\$5.00 per day

All rates above include 15% GST. Rates and terms and conditions above valid until 31 March 2012.